

## DAFTAR PUSTAKA

- Agung, Gusti, 2008, *Audit Kinerja Pada Sektor Publik*, Jakarta, Salemba Empat
- Argyris, Chris, (1998), "Empowerment: The Emperor's New Clothes," *Harvard Business Review*, May/June, 1998, p:98-105
- Blau, G. J. dan Boal, K., 1987, Conceptualizing how job involvement and organizational commitment affect turnover and absenteeism, *Academy of Management Review Journal*
- Blum, M.L and Naylor J.C, (1968), *Industrial Psychology, Its Theoretical and Social Foundations*, A Harper International Edition, Harper & Row and John Weaterhil, London-Tokyo.
- Brower, Michael J., 1995, "Empowering Teams: what, why, and how", *Empowerment in Organizations*", MCB University Press, Vol.2, p.13-25
- Burton et al, 2002, The Influence of Motivation to Attend, Ability to Attend, and Organizational Commitment on Different Types of Absence Behaviours. *Journal of Managerial Issues*. Summer, 2002. P. 181-197.
- Chebat, Jean-Charles, and Kollias, Paul, 2000, "The Impact of Empowerment on Customer Contact Employees' Roles in Service Organizations", *Journal of Service Research*, sage Publications, Vol.3,p.66-91.
- Cameron, K.S, Freeman and Mishra, A, (1991), "Best Practiccs in White Collar Downsizing: Managing Contradictions," *Academy of Management Executive*, 5 (3): 57-73
- Clisson, Charles and Durick, Mark, (1988), "Predictors of Job Satisfaction and Organization Coimnitment in Human Service Organizations," *Coriell Univcrsity*
- Cormick, G. W., 1980, The theory and practice of environmental mediation, *The Environmental Professional*, 2, pp. 24-33
- Corsun, David L, dan Enz, Cathy A, 1999, Predicting psychological empowerment among service workers: the effect of support-based relationships, *Human Relations Journal*, Berkeley, CA
- Coudron, Shari, (1995), "Create an Empowering Environment," *Personnel Journal*, September, 1995, p:28-36
- Coudron, Shari, (1995), "The Top 20 Ways to Motivated Employees," *Industri Week*, Vo1.244, April, 1995, p:12-18
- Dessler, Garry, 1999, *Human recourse management*, Eighth Edition, Prentice Hall, New York

- Dewabrata dan Ma'mun N (1995), Identifikasi Nilai-nilai Budaya Kerja dan Pengaruhnya Terhadap Rekan Kerja, Forum Komunikasi Penelitian Manajemen dan Bisnis.
- Ferdinand A, (2010), Structural Equation Modelling Dalam Penelitian Manajemen, Semarang : Badan Penerbit Universitas Diponegoro.
- Fey, Carl F., Denison, Daniel R. 2000, "Organizational culture and effectiveness: Can American theory be applied in Russia?", University of Michigan
- Fraser, T.M, (1983), "Human Stress, Work and Job Satisfaction: A Critical Approach, Occupational Safety and Health Series, No.50, pp.123-154.
- Ghozali, Imam, 2004, Aplikasi Analisis Multivariate dengan program SPSS, Badan Penerbit UNDIP, Semarang.
- Gibson, James L et al, (1988), Organisasi dan Manajemen: Perilaku, Struktur, Proses, Edisi Keempat, Terjemahan, Erlangga, Jakarta
- Gordon, GG dan N. Di Tomasso, 1992 , " Predicting Corporate Performance Form Organizational Culture ", Journal of Management Studies 29 (6) 783-798
- Griffin, Jill. 2002. Customer Loyalty. Jakarta: Erlangga
- Hair, J.F., Jr., R.E. Anderson, R.L., Tatham & W.C. Black, (1995), Multivariate Data Analysis With Readings, Englewood Cliffs, NJ: Prentice Hall.
- Hampden-Turner, Charles, 1992, Creating Corporate Culture: From Discord to Harmony (International Management), London, Addison-Wesley
- HM. Hadari Nawawi, dan HM. Martini Natyawi, (1990), Administrasi Personel: Untuk Peningkatan Produktivitas Kerja, Jakarta, Cetakan Pertama, C.V, Haji Mas Agung.
- Hofstede, Geert, 1984, Culture's Consequences: International Differences in Work-Related Values (2<sup>nd</sup> ed.). Beverly Hills CA: SAGE Publications. ISBN 0-8039-1444-X.
- Hofstede, Geert; Michael Harris Bond; dan Chung Leung Luk, (1993), "Individual Perception of Organizational Cultures: A Methodological Treatise on Level of Analysis," Organization Studies, 14/4, 483-503
- Indriantoro dan Supomo, 2009, Metodologi Penelitian Bisnis: Untuk Akuntansi dan Manajemen, Yogyakarta: BPFE
- Jae, Moon M, 2000, "Organizational Commitment Revisited in New Public Management," Public Performance & Management Review, Vol.24, No.2
- Jandeska, Kathryn and Maria L Kraimer, 2005, "Womens Perceptions of Organizational Culture, Work Attitudes, and Role Modelling Behaviors," Journal of Managerial Issues, Vol. XVII, Number 4, Winter, 2005

- Darufitri Kartikandari, 2002. Pengaruh Motivasi, Iklim Organisasi, EQ dan IQ Terhadap Kinerja Karyawan : Studi Kasus DPU dan SETDA di Kabupaten Bantul. Jurnal Kajian Bisnis dan Manajemen. Vol. 4. No. 2. p. 41-48
- Koberg, Cristine S., Boss, R. Wayne, Senjern, Jason, C., and Goodman, Fric A., 1999, Antecedents and Outcomes of Empowennent: Empirical Evidencc from The Health Care Industry", Group & Organization Management, Sage Pablications, Vol.24, p.71-91.
- Lawler, E and Porter L, (1979), "Organizational Behavior and Human Performance," Organizational Behavior and Human Decision Processes, Vo1.2, pp.122142.
- Lukito, Boejoeng Tjahjana. 1995. Peningkatan Kinerja Perusahaan: Tinjauan Aspek Budaya. Usahawan, No. 05, Th. XXV, Mei, hlm. 35-37.
- Luthans, Fred, 1992, Organizational behavior, New York, McGraw-Hill
- Mahmudi. 2010. Manajemen Kinerja Sekator Publik. Yogyakarta: UPP AMP YKPN
- Mas'ud, Fuad, 2004, Survai Diagnosis Organisasional (Konsep dan Aplikasi), Badan Penerbit Universitas Diponegoro
- Malthis, Robert L, dan Jackson, John H, 2005, Manajemen Sumber Daya Manusia, Jakarta, Salemba Empat
- McNeese-Smith, Donna, (1993), "Increasing Employee Productivity, Job Satisfaction and Organizational Commitment," Hospital & Health Services Administration, Vol. 41:2, Summer, p:160-175
- Milwadani, MM, 1999, "Empowerment dan Penerapannya", Majalah Ilmiah Pranata, Vol.10.No 1.
- Mowday at al, 1982, Organizational Linkages: The Psychology of Commitment, Absenteeism and Turnover, Academic Press, San Diego, California
- Mowday, R.T, L.W, Portner and R.M, Steers. (1992). Employee Organization Linkages, New York, Academic Prees.
- Nazir, M, 2008, Metode Penelitian, Jakarta, Ghalia Indonesia
- Noe, et. al., 1994, Human Resource Management, New York, McGraw Hill Companies
- Nystrom P.C., 1993, Organizational Culture Strategies, and Committments in Health Care Organizations, Health Care Management Review, Vol.18,p.43-9
- Newstorm, John W dan Davis, Keith, 1993, Perilaku dalam Organisasi, Erlangga, Jakarta

- O'Reilly, C.M, and Chatman, J.(1986), "Organizational Commitment and Psychological Attachment The Affective Compliance Identification, and Internalization on Pro Social Behavior," *Journal of Applied Psychology*, Vol IV,471-493.
- Pearce, John dan Robinson, Richard, 2008, *Strategic Management*, McGraw-Hill Higher Education
- Porter, Michael E, 1993, *Keunggulan Bersaing: Menciptakan dan Mempertahankan Kinerja Unggul*. Cetakan ke 2. Jakarta, Erlangga
- Ratundo & Sackett, 2010,
- Robertson, Gordon. 2002. *Loka Karya Review Kinerja*. Jakarta: BPKP dan Executive Education
- Robbins, Stephen P, 2003, *Organizational Behaviour*, Prentice Hall. Inc, Englewoods Cliffs
- \_\_\_\_\_, 2004, *Essentials of Organizational Behavior*, Prentice Hall. Inc, Englewoods Cliffs
- Robbins Stephen P. & Mary, Coulter, 2009, *Management* 11<sup>th</sup> Edition, Prentice Hall
- Ryan, Lisa and Keith A Mackey (1998), "Downsizing Organizations Uses, Outcomes and Strategies," *Asia Pasific Journal of Human Resources*, Vol.36 (2), 29-45
- Salancik R. Gerald, and Huseyin Leblebici, (1989), "The Rules of Organizing and The Managerial Role," *Organization Studies*
- Sainbasivan, Md Zabid Abdul Rashid Murali dan Juliana Johari, 2003, "The Influence of Corporate Culture and Organizational Commitment on Performance," *Journal of Management Development*, Vol.22, No. 8, 2003
- Singgih, Santoso, (1999), *SPSS (Statistical Product and Service Solutions)*. Penerbit PT. Elex Media Komputindo-Kelompok Gramedia Jakarta.
- Sinungan, Muchdarsyah, 2003, *Produktifitas, Apa dan Bagaimana*, Jakarta, Bumi Aksara
- Steers, 1985, *Efektivitas Organisasi, Kaedah Tingkah Laku*. Erlangga. Jakarta
- Steers, Richard M., Ungson, Gerardo R., Mowday, Richard T., 1985 *Managing effective organizations : an introduction*, Boston, Mass. : Kent Pub
- Steers R.M, Porter L.W, (1979), *Motivation and Work Behaviour*, Second Edition, International Student Edition, Mc Graw-Hill Inc., Tokyo.
- Sugiyono, 2002, *Metode Penelitian Bisnis*, Bandung, Alfabeta

- Sulianto dan Budi Cahyono (2005), Budaya Organisasi , Kepemimpinan dan motivasi kerja terhadap kinerja sumber daya manusia di sekretariat DPRD Provinsi Jawa Tengah, , JRBI Vol. 1, No. 1 , Januari 2005 : 13-30
- Suliman, A.M.T., 2002, "Is it really a mediating construct? The mediating role of organisational commitment in work climate-performance relationship", The Journal of Management Development, 21, 3, pp.170-183
- Tombaugh, J.R and White, L.P, (1990), "Downsizing: An Empirical Assesment of Survivors Perseptions in a Postlayoff Environment," Organization Development Journal, 32-43.
- Umar, Husein, 2003, Metode Penelitian Untuk Skripsi dan Tesis Bisnis, Jakarta, Raja Grafindo Persada
- Wexley, Kenneth and Tulk, Gerry A (1979), Organization Behavior and Personal Psychology, Homewood Inc, Illinois.
- Wibowo, 2008. Manajemen Kinerja. Jakarta. Rajagrafindo Persada
- Wilberforce, Turyasingura, 2000. "Gaining a Competitive Advantage Trough Employee Empowerment: Challanges and Strategies", Gadjah Mada International of Journal of Business, Vol 2, No.1: 15-31.

